

Journey Experience Intern

tuktukrental.com

Why This Internship?

Imagine trading your classroom for tuk tuks, tropical roads, and a buzzing international startup. At tuktukrental.com, you'll dive into the heart of sustainable tourism, work with a multicultural team, and see how your studies in Leisure Studies or International Business Administration (IBA) come alive in the real world.

- **Leisure Studies:** Explore what drives people to travel, how they spend their free time, and the role of leisure in today's global society.
- **IBA:** Gain hands-on experience with international operations, customer experience, and cultural influences on business.

This isn't just an internship—it's part adventure, part career kickstart, and 100% meaningful.

About tuktukrental.com

We're all about small vehicles, big impact. Since 2016, we've been renting tuk tuks to adventurous travelers and sharing revenue with local tuk tuk owners.

With operations in Sri Lanka, Cambodia, and beyond, our team is passionate about:

- Supporting local livelihoods
- Promoting sustainable travel
- Creating memorable adventures

The Role – Journey Experience Intern

As a Journey Experience Intern, you'll be the go-to person ensuring our travelers have the trip of a lifetime. You'll get hands-on exposure to international customer operations and see how sustainable tourism comes alive in practice.

What You'll Do

Customer Engagement

- Answer traveler questions, calm nerves, and prepare them for their tuk tuk adventure.

On-the-Road Support

- Assist travelers mid-adventure, troubleshoot issues, and ensure smooth experiences.

Licensing & Documentation

- Guide customers through licenses, permits, and necessary documentation.

Leisure & Culture Insights

- Observe traveler behavior and decision-making to inform experience improvements.

Operational Improvements

- Identify small changes that can enhance the customer journey and internal workflows.

What You'll Gain

- Real-world insights into international customer operations
- Hands-on experience connecting academic theory with practice
- Skills in problem-solving, teamwork, communication, and leadership
- Exposure to sustainable tourism and community-focused business
- A standout story for your CV and personal experiences

What We Offer

- Practical, hands-on experience in a multicultural environment
- Opportunity to contribute to sustainable tourism and community upliftment
- Accommodation and in-country support during your stay in Sri Lanka
- Guidance for final-year projects or academic research tailored to your program

Who We're Looking For

- University students (or equivalent programs)
- Strong communicators with excellent English skills
- Curious, adaptable, and ready to dive into new experiences
- Problem-solvers who enjoy making people feel welcome and supported

Location & Setup

-  Katunayake, Sri Lanka
-  Monday–Friday, 08:00–17:00
-  Some remote/hybrid flexibility possible for projects

Why Join Us?

Because tuktuks aren't just fun—they're a movement. By joining us, you'll:

- Be part of a purpose-driven company that values community and sustainability
- Learn in ways no classroom can teach
- Create memories, connections, and skills that last a lifetime

Ready to Apply?

We value diversity, equity, and inclusion—and we love fresh perspectives. Even if you don't tick every box, we'd still love to hear from you. Introduce yourself and let's see how you can bring your unique spark to TukTukRental.com.